



PRU Services Online

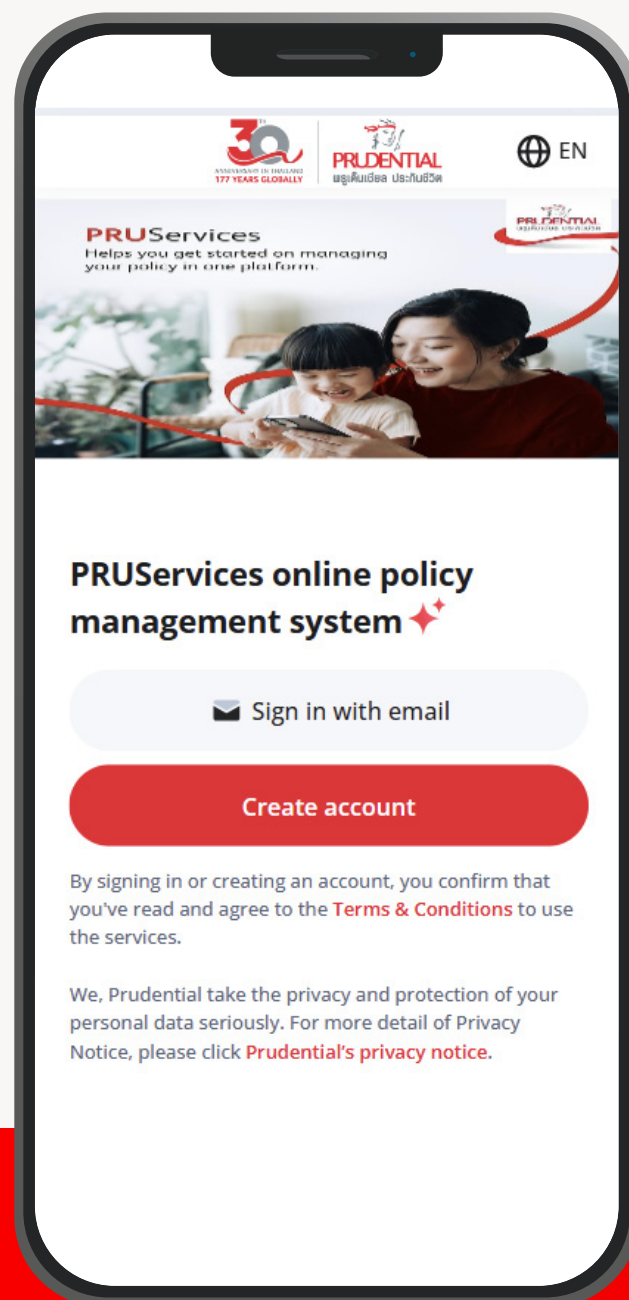
Policy Services User Manual

Through Website channel



pruservices.prudential.co.th

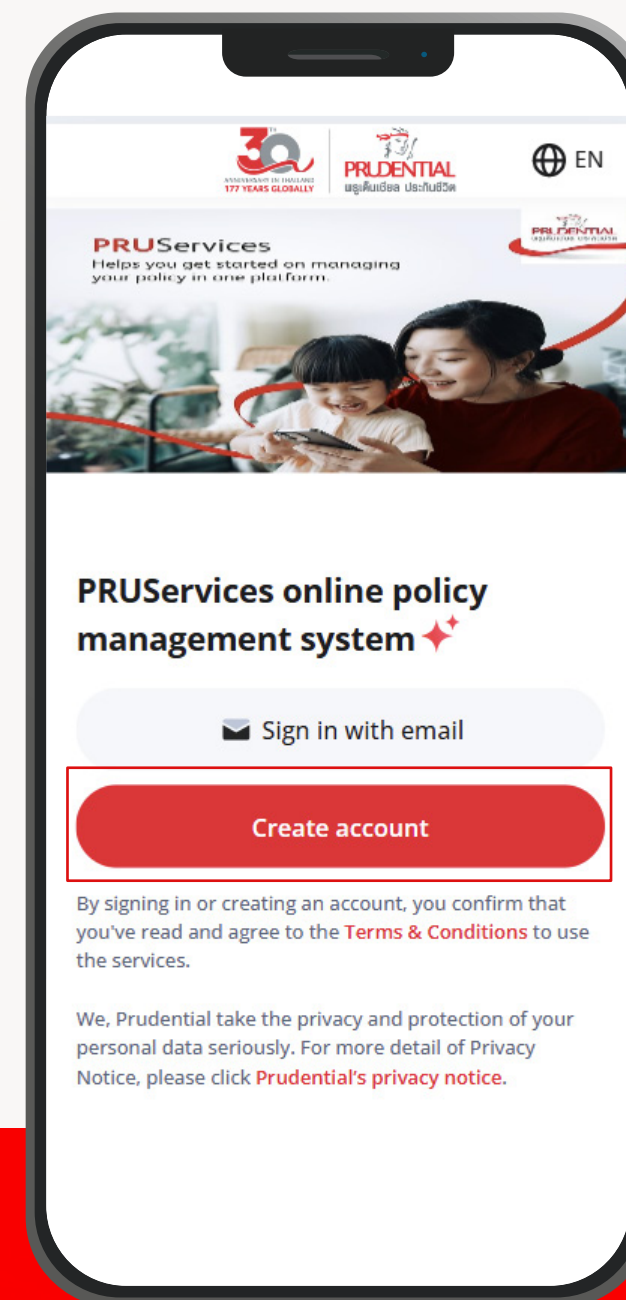
Create user account



01

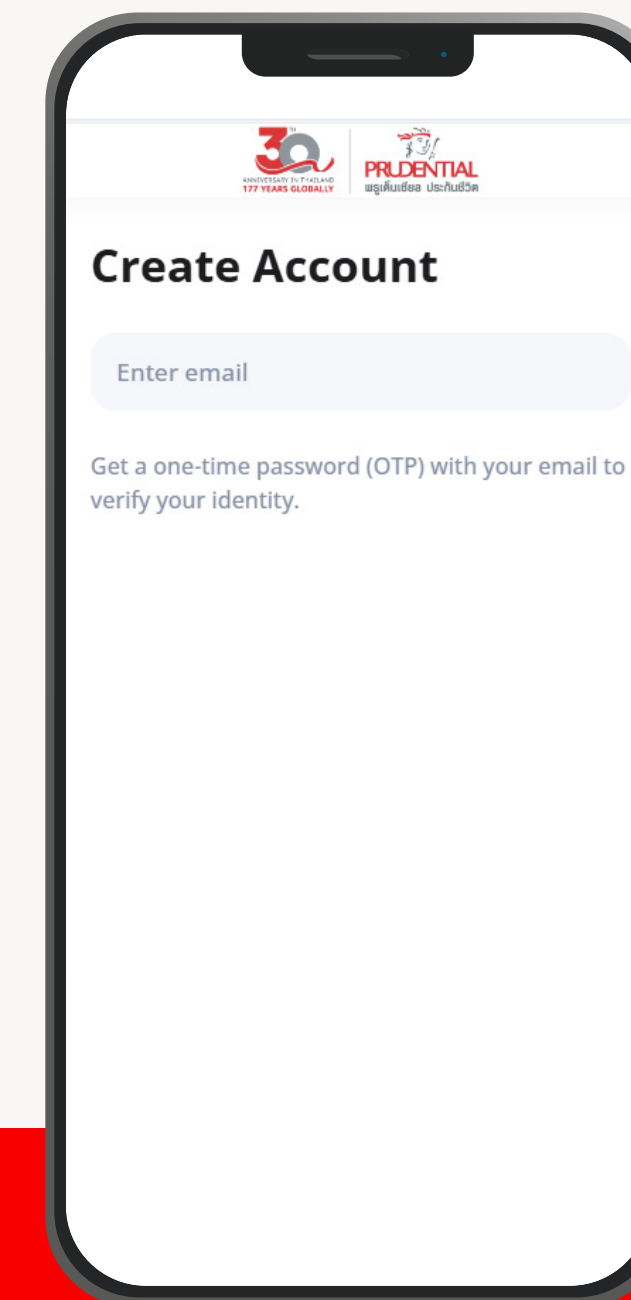
Access

<https://pruservices.prudential.co.th/welcome>



02

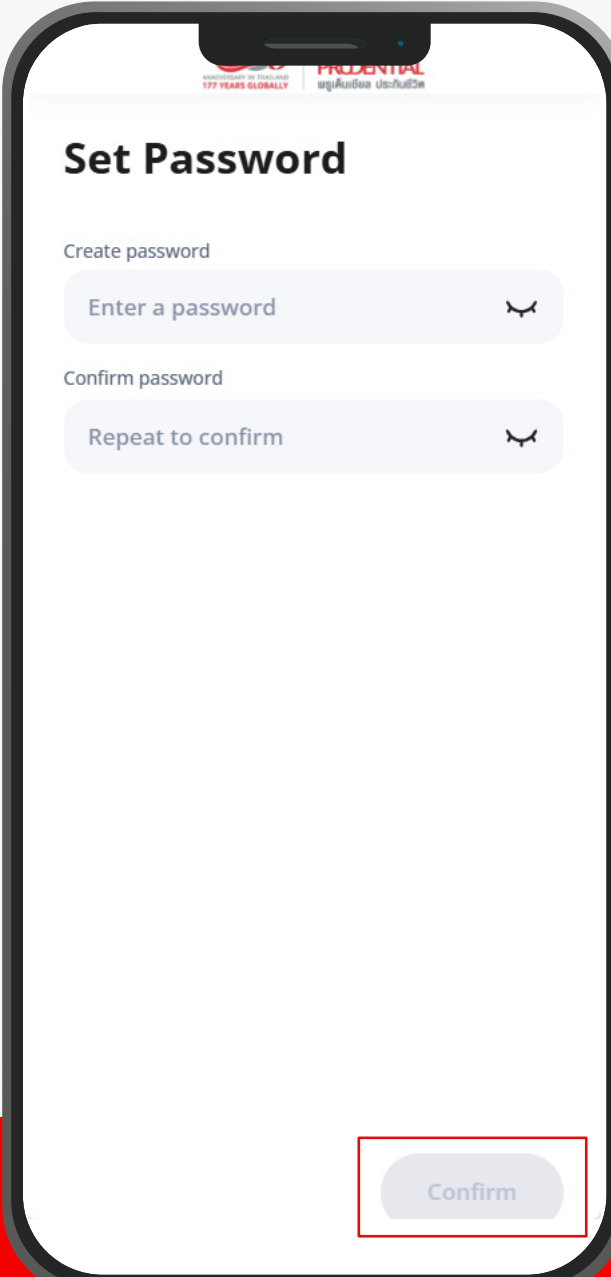
Select “Create account”



03

Enter your email address
and enter the OTP number received.

Create user account



Set Password

Create password

Enter a password

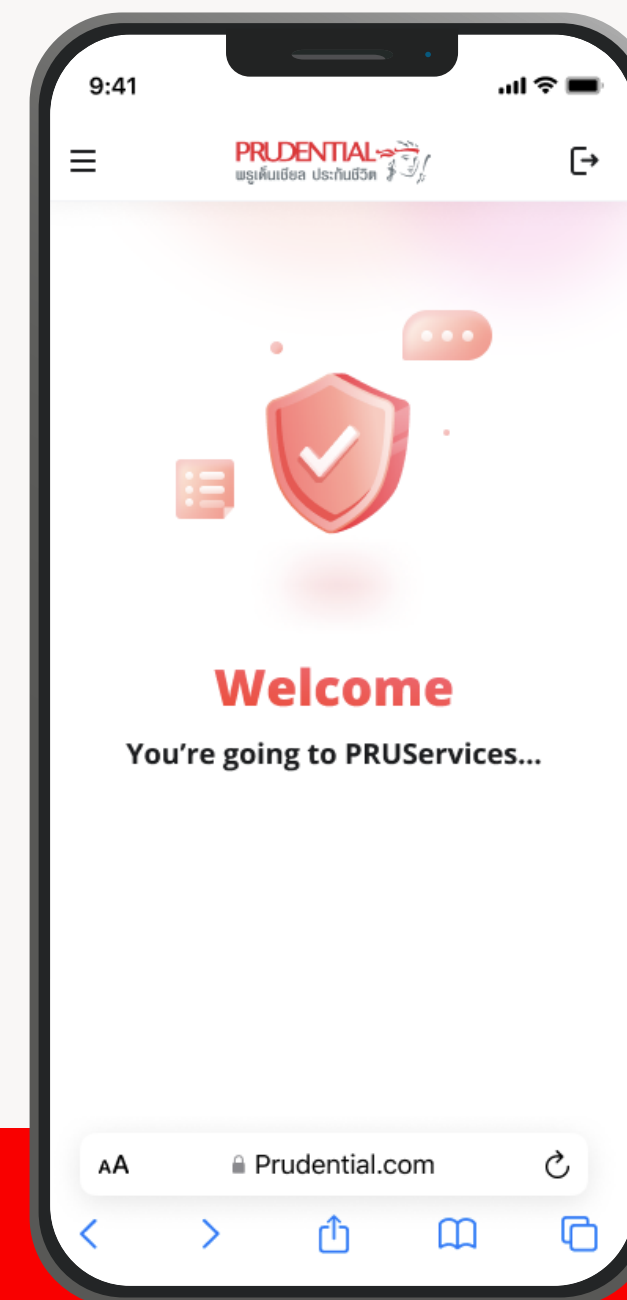
Confirm password

Repeat to confirm

Confirm

04

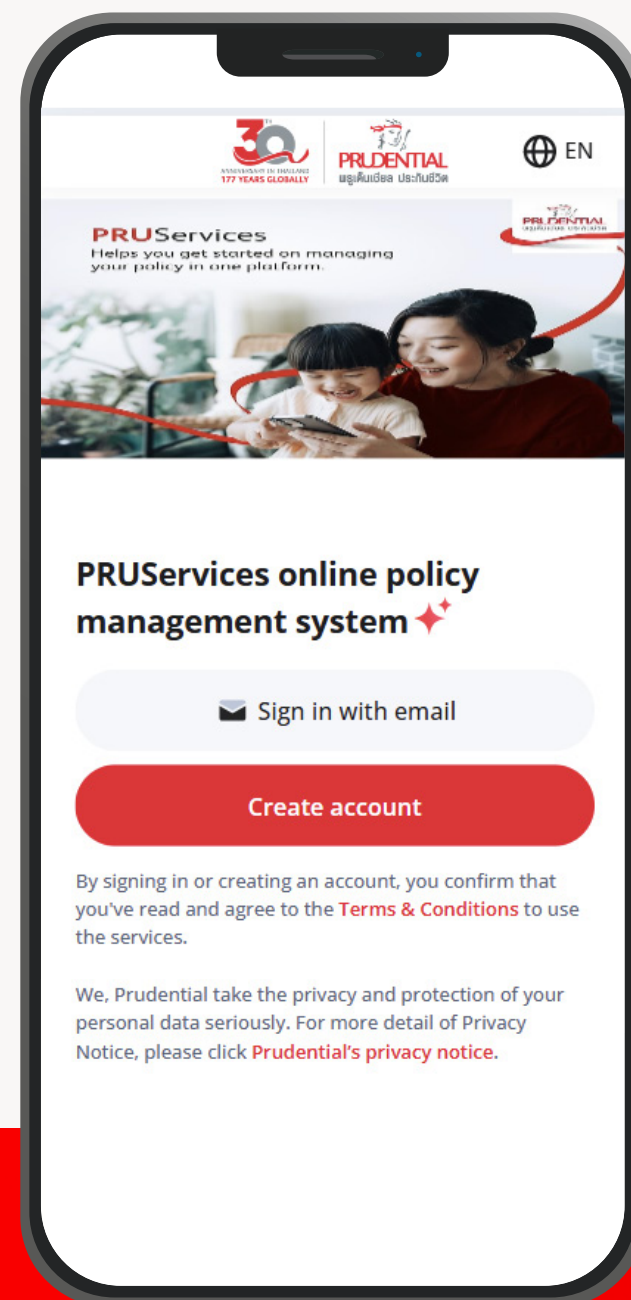
Set your password
and click “Confirm”



05

Your account is
successfully created.

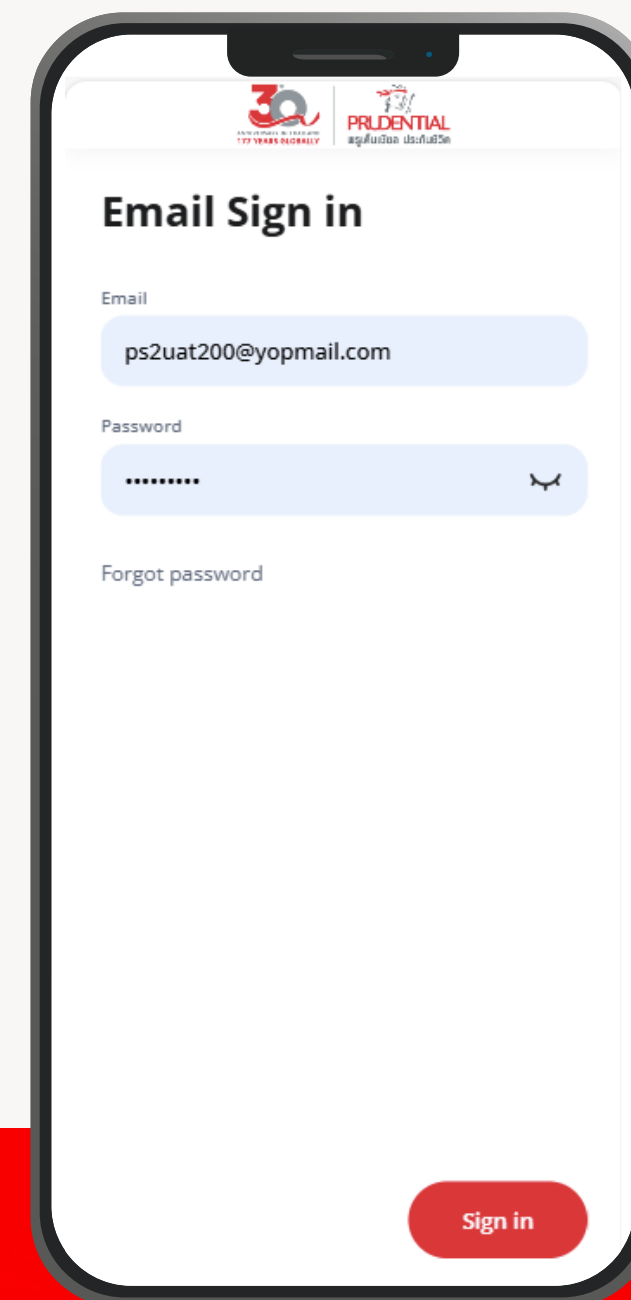
Link your policy to start using PRUServices



01

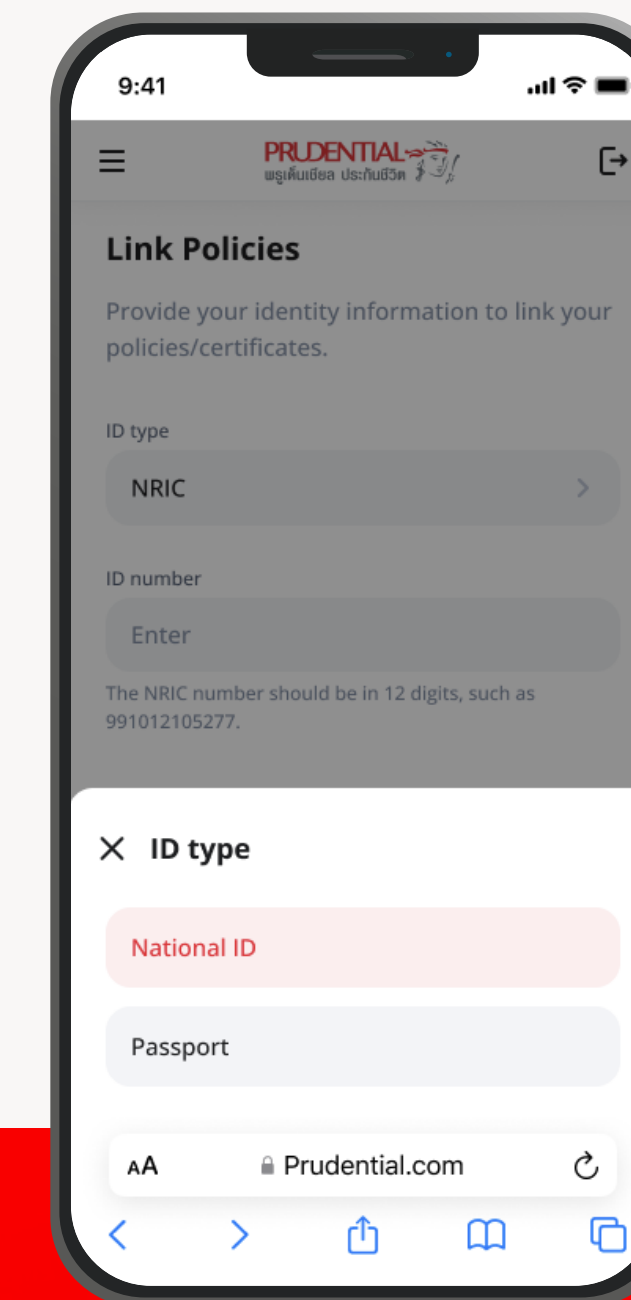
Access

<https://pruservices.prudential.co.th/welcome>



02

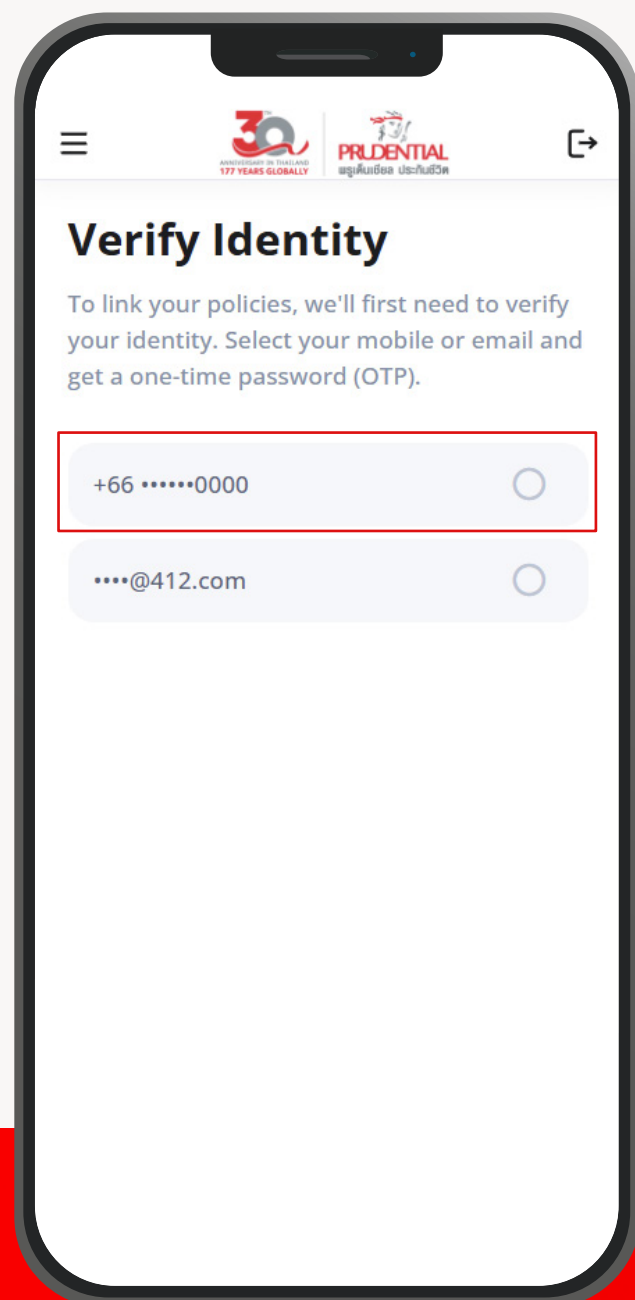
Enter your **registered email** and **password** to sign in.



03

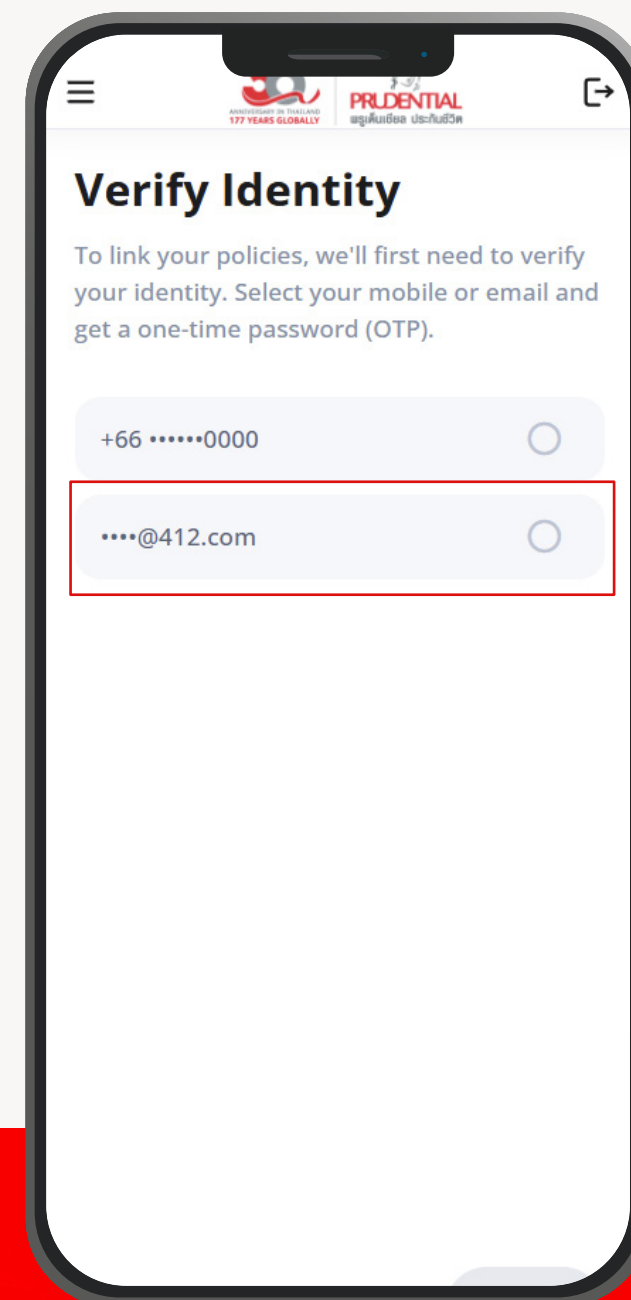
Link your policy using your **13-digit National ID number** or **Passport number** (for foreign nationals).

Link your policy to start using PRUServices



04

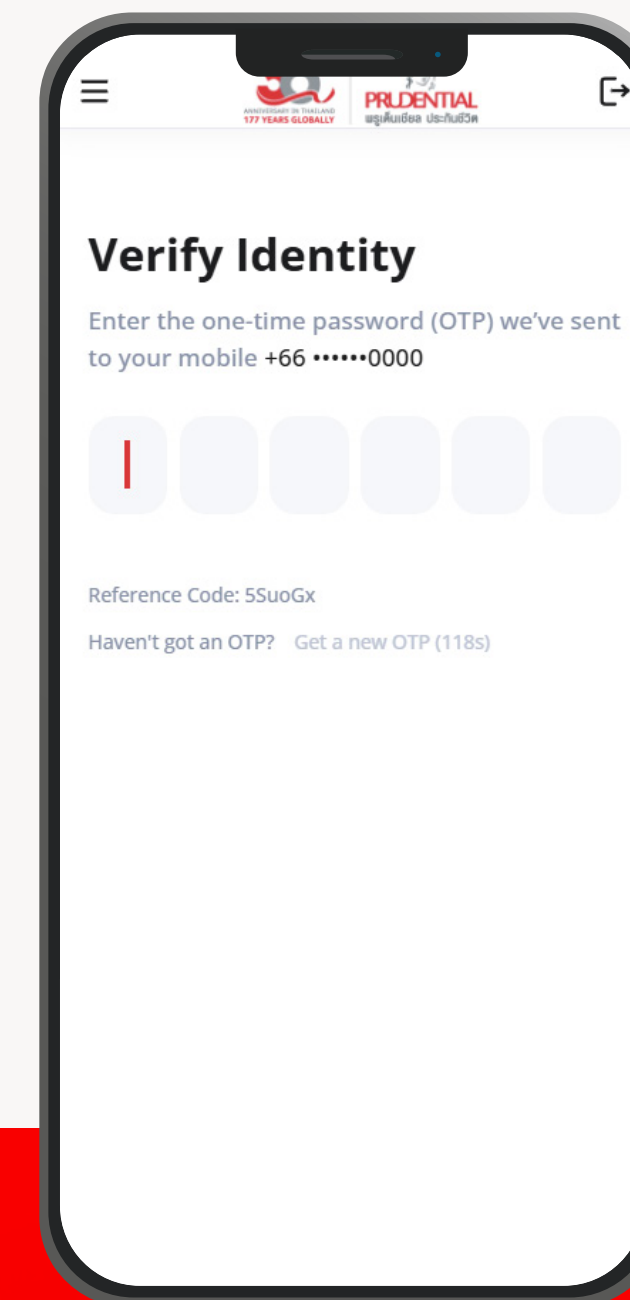
Select the mobile number to receive the OTP.



05

Or select the **email address** to receive the OTP next time you sign in.

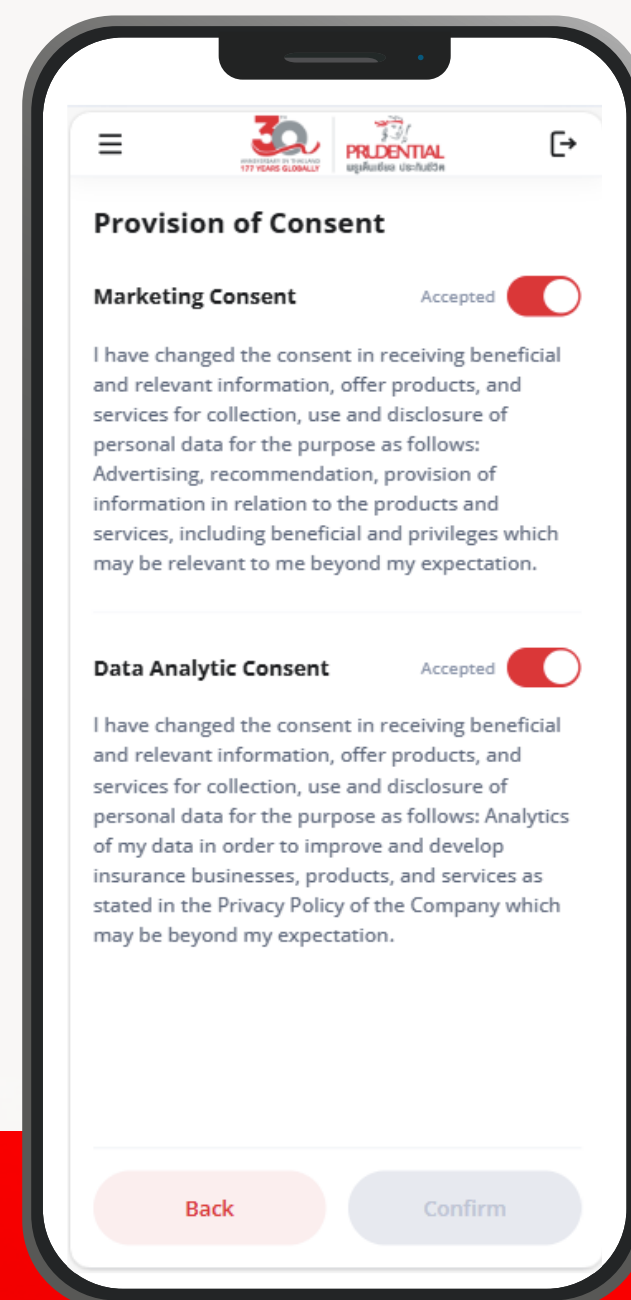
If you haven't provided an email address before, the system will prompt you to enter one to receive the OTP next time you sign in.



06

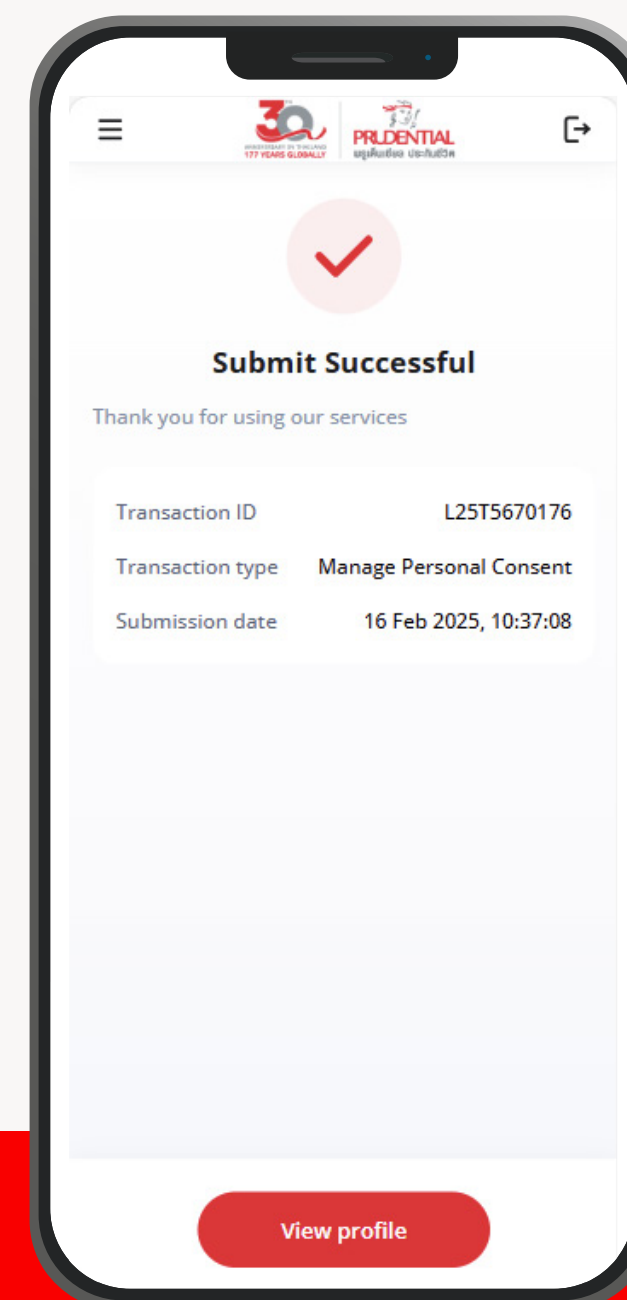
Enter the OTP received.

Link your policy to start using PRU Services



07

Agree to the **Privacy Notice, Marketing Consent** and **Data Analytics Consent**.



08

Your policy has been successfully linked.