

Fraud Complaint Form

Write at.....

Date.....

I, Mr. / Mrs. / Ms.the complainant, as an insured / beneficiary / interested party

(If the complainant is not the insured, please provide the insured's full name).....)

Holding an ID card No.Aged.....years.

Living at House No.Moo.....Village.....Road.....

Sub-district.....District.....Province.....Postal.....

Telephone Number (Home).....Mobile.....Insurance Policy Number.....

I have paid the insurance premium / policy loan / policy interest / other (please specify).....

amount.....baht (.....)

Payment method: Cash / Cheque (If cheque, please specify details).....

Annual payment for the.....to the life insurance agent / administrative staff

Provincial branch.....of the Prudential Life Assurance (Thailand) Public Company Limited ("Company")

Name of agent/staff: Date of payment:

The life insurance / administrative staff of the company has issued me a temporary receipt with the following details:

1. Temporary Receipt No.Payment for the.....year, dated.....

Amount:baht

2. Temporary Receipt No.Payment for the.....year, dated.....

Amount:baht

3. Temporary Receipt No.Payment for the.....year, dated.....

Amount:baht

4. Temporary Receipt No.Payment for the.....year, dated.....

Amount:baht

5. Other Evidence (if any).....

Additional Details (if any).....

The life insurance agent / administrative staff refused to remit the above payment to the Company, totaling baht

(.....), causing me to suffer damages.

Therefore, I request the Company to conduct an investigation, and I am attaching the original of the temporary receipt, supporting evidence, and copy of the complainant's ID card.

Consent Form attached to the complaint letter

Consent for the collection, use and disclosure of sensitive personal identifiable information in the complaint process

I consent to the collection, use, or disclosure of my and / or minor's health data, disability status, sexual behavior, biometric data, genetic data, and race as defined under Section 26 of the Personal Data Protection Act B.E. 2562 (2019), This consent applies to data. I have provided or that the company may collect from other sources during the complaint handling process, solely for the purpose of resolving any complaints and / or disputes in accordance with the details of this form and any additional supporting documents.

I confirm that the facts stated in this complaint are true and accurate in all respects.

Signed.....

(.....)

Complainant

Signed.....

(.....)

Insured

Signed.....

(.....)

The consenting person as

- Parent
 The Legal Representative

(In case the applicant is a minor and the parent does not hold parental responsibility. The consent giver represents and warrants that he / she has the authority to lawfully act on behalf of the minor.)

Privacy Notice

Prudential Thailand takes the privacy and protection of your personal data seriously.
For more detail of Privacy Notice, <https://www.prudential.co.th/corp/prudential-th/en/privacy-notice/>